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- Free delivery available within Vaal Triangle area only, and to the minimum value of R1000.00.
 - Orders below a R1000.00 will be charged at a set flat rate, per area, at R60.00 within, and up to R99.00 outside the Vaal Triangle area. In store collections are also allowed.
 - Viable payment options include cash on delivery, by means of cash or card payment via portable card facilities, and secure online payments (available soon), by means of a direct bank transfer function or payment gateway. These payment methods are completely secure – please refer to our privacy policy ([find here](#)).
 - Preferred cut options (i.e. thin / regular / thick) do apply on certain products and will be the responsibility of the customer to select his/her cut of choice. If no cut is selected, the order will default to a regular thickness. The order placed online will be accepted as final. No telephonic changes or amendments will be accepted.
 - Online Store orders and delivery services will be available **Monday-Friday** from **8am-2pm**, **Saturday** & **Public Holidays** from **8am-11:00am**.
Orders placed on Sundays will be delivered the following day.
 - Same day deliveries apply, please make sure there is someone at the delivery address to sign for and accept the order.
 - You will become the owner of the goods that you have ordered as soon as they have been delivered to the specified address. Once goods have been delivered to you, they will be held at your own risk and El Toro Butchery (Pty) Ltd will not be liable for loss or spoiled products.
 - Your products should be **refrigerated upon acceptance**. The quantity, quality and description of any specifications for the goods received shall be those set out as per the Online Store purchase confirmation note. In store collections will only be allowed to a maximum of 48 hours after orders/purchases has been made – failure to collect will be at the customer's loss, and El Toro will not be held liable for degrading freshness of goods.
 - Should there be no one to accept and sign for the order, the order can be collected from our store within 24hours with proof of payment as confirmation.
 - Please **make sure your address is correct**; In the event that the delivery address entered is at a company, also provide the office-, floor-, building number, etc. to ensure timeous and accurate delivery.